



Cloudya

A day in the communication life of...
a local school



8.00am

Whether working in the office, offsite or from home, staff start logging into Cloudya on their desktop or on their mobiles, ready to respond to the wide range of calls they'll be getting throughout the day. Parents calling to report pupil absences are able to leave a recorded message, which is automatically saved as an email - so no calls are missed, or details mislaid.

9.30am

The office team have a short meeting planned. Incoming calls will be answered by a neighbouring school's office team - and tomorrow, they'll be returning the favour.

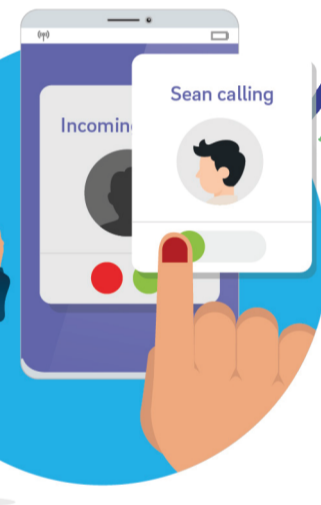


1.00pm

There's an urgent call for a member of staff who's offsite. She has installed the Cloudya app on her personal phone, to ensure she can stay in easy contact without incurring any additional charges, and the call is transferred straight through to her.

11.45am

A number of parents are calling with queries about a residential trip. Cloudya is integrated with the school's EMIS system, so staff can easily see who's on the phone, and which pupil they're calling about.

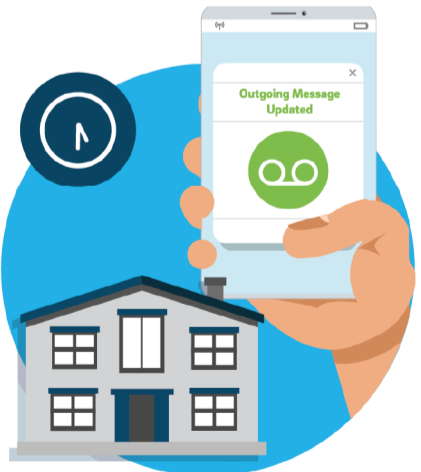


2.30pm

Conference call to discuss a pupil's progress. Secure PIN access ensures privacy and confidentiality, while enabling additional attendees to be called in easily if required. The call runs on later than planned, but the Headteacher needs to leave. No problem, he simply transfers the call to his mobile app and continues the call from his car.

5.30pm

The school day's finally done... but there's a warning of heavy snow for tomorrow. Fortunately the school's recorded message can be updated remotely if required - removing the need to get into school well before the phone starts to ring again!



Get in touch today!

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